

In accordance with House Bill 4224 and Texas Health and Safety Code Section 181.105, Ireland Counseling Services, LLC provides the following information to assist clients and members of the public with consumer access to health care records and complaint information.

HOW TO REQUEST YOUR HEALTH CARE RECORDS

Current and former clients may request copies of their counseling and mental health records maintained by Ireland Counseling Services, LLC. Requests must be submitted by email. Email: julie@irelandcounseling.com
If records are requested on behalf of another individual, documentation verifying legal authority is required. Examples include guardianship documentation or medical power of attorney. Identity verification may be required to protect client privacy and confidentiality in accordance with applicable state and federal laws.

LICENSING AUTHORITY INFORMATION

Julie Ireland, MA, LPC, NCC with Ireland Counseling Services, LLC is regulated by the Texas Behavioral Health Executive Council, the licensing authority for Licensed Professional Counselors in the State of Texas. Questions regarding licensure or professional regulation may be submitted through the Council's website: <https://bhec.texas.gov/contact-us/>

FILING A CONSUMER COMPLAINT

Clients or members of the public who wish to file a consumer complaint may do so through the Texas Office of the Attorney General Consumer Protection Division.

Complaints may be submitted online at: <https://www.texasattorneygeneral.gov/consumer-protection/file-consumer-complaint>

For questions related to House Bill 4224 or consumer access requirements under Texas law, Texas Health and Human Services may be contacted at:
HCR_PRU@hhs.texas.gov